



100% Satisfaction Guaranteed!

Our 100% Promise is Unbeatable.

Responsible products are the premier aftermarket products available today. Technically superior and a better value than anything else available. We don't just say it we back it up with the industry's best guarantee.

Responsible products are warranted to be free of defects in both material and workmanship from the date of purchase for a period of one year, or until the toner or ink is depleted, whichever occurs first. At our option, we will replace or refund the purchase price of any item found to be unsatisfactory, for any reason, by our customer.

In addition we warrant the same conditions to the end user of the product. If an end user is unsatisfied with any of our products they should call our toll-free support line to get help fixing the cartridge or to request a replacement. If they so choose we will replace the defective cartridge with an OEM brand cartridge.

We also warrant that our products will not cause damage in any compatible machine for which it was originally designed when used in accordance with our directions and the manufacturer's guidelines. This does not include acts of negligence, acts of nature or God.

If a defect in any Responsible Brand product is found to be the sole cause of damage to any equipment, we will reimburse the customer for the repair. This warranty is dependent upon the customer providing us with satisfactory evidence that the damage was solely caused by the Responsible product. All claims must be accompanied with an invoice from an authorized service center that performed the repair.

Seller hereby excludes any and all other representations and warranties, expressed or implied, and expressly excludes warranties as to the merchantability of these goods or their fitness for any particular use.



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